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Help with a Federal Agency - Print Form

Congressman Diane Black

Please print, sign and mail/fax to my office.

Date: **01/30/2015**

Agency involved: **GSA (Army Fee Assistance Program AFA)**

Numbers Identifying Case (VA claim, Alien number, tax ID, etc.): (b) (6)

My case number =

Name: (b) (6)

Phone -

(b) (6)

@GSA
.gov

Branch of Service (If Applicable): [branchOfService]

Military Rank (If Applicable): [militaryRank]

Place and Date of Birth (b) (6)

Place = Sandusky, Ohio

Social Security #: (b) (6)

Street Address: (b) (6)

City, State, Zip Code: (b) (6)

Telephone #: (b) (6) Voice

Email Address: [email]

(b) (6)

I, (b) (6) authorize the **GSA (Army Fee Assistance Program AFA)** to release personal information to Congresswoman Diane Black United States Representative. I authorize Congresswoman Diane Black to request and have access to all records and reports pertinent to my request for his assistance in the following matter:

Nature of Problem: **We are participating in the AFA program through my employer which is the U.S. Army Corps of Engineers. It is a child care subsidy program. The agency that used to do it was NACCRRA and it was turned over to GSA. GSA is behind almost four months on the reimbursement and this is putting a financial burden on us. We have had a new child and I have filled out all of her application paper work, yet I have received no response to make sure she is registered and the school keeps asking me about it. I have left numerous voicemails and emails to the agency and they will not respond to any of them. I have two children, (b) (6) is 2 and they are behind almost 4 months on her daycare reimbursement and I don't even know if (b) (6) has been entered in the system and she is presently attending daycare. Thank you. (b) (6)**

(b) (6)

PLEASE NOTE:

The Privacy Act of 1974 requires that Members of Congress or their staff have written authorization before they can obtain information about an individual's case. We must have your signature to proceed with a casework inquiry.

Signature: _____

(b) (6)

Date: _____

1-30-15

Print, and then mail or fax your request to Congresswoman Diane Black at the following address.



March 6, 2015

The Honorable Diane Black
House of Representatives
Washington, DC 20515

Dear Representative Black:

Thank you for your letter dated February 3, 2015, on behalf of your constituent (b) (6) concerning payments on his behalf, for children enrolled in childcare subsidy assistance under the Army Fee Assistance (AFA) program.

The U.S. General Services Administration (GSA) notified (b) (6) on February 6, 2015, that his benefits for both children had been approved and provided the fee assistance benefit amount. The benefit was paid retroactively to January 5, 2015. GSA paid \$515.20 for the January childcare attendance invoice on February 17, 2015, and \$150.00 for the enrollment fee on February 18, 2015.

If you have any additional questions or concerns, please contact me at (202) 501-0563.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa A. Austin", with a stylized flourish at the end.

Lisa A. Austin
Associate Administrator

DIANE BLACK
6TH DISTRICT OF TENNESSEE

COMMITTEE ON
WAYS AND MEANS

SUBCOMMITTEE OVERSIGHT

COMMITTEE ON THE BUDGET



CONGRESS OF THE UNITED STATES
HOUSE OF REPRESENTATIVES
WASHINGTON, D.C. 20515

DISTRICT OFFICES

355 NORTH BELVEDERE DRIVE
SUITE 308
GALLATIN, TN 37066
(615) 206-8204
(615) 206-8080 (FAX)

321 EAST SPRING STREET
SUITE 301
COOKEVILLE, TN 38501
(615) 854-0060

May 22, 2013

Ms. Lisa Austin
Acting Associate Administrator
General Services Administration
1800 F Street, NW, Room 6105
Washington, DC 20405



Dear Ms. Austin:

I write to request information about your agency's participation in the Student Loan Repayment Program (SLRP).

While general parameters are set for the SLRP through the Office of Personnel Management (OPM), I understand that each agency's requirements for employee participation vary widely. I also understand that you are required to report to OPM annually on your use of the student loan repayment authority. Unfortunately, the information contained in OPM's report is limited, and OPM informed my staff that further information must be solicited from you directly.

I therefore kindly ask that you provide me with a full description of your loan repayment program. In your response, please include answers to the following questions:

1. Which federal loan types are eligible for repayment under your program? Please note whether or not parent PLUS loans are eligible.
2. What are the maximum amounts of repayment offered to employees? Do loan amounts differ depending on loan type?
3. What were the total amounts of repayments made for each loan type in calendar years 2011 and 2012?
4. How many employees received repayments for each loan type in calendar years 2011 and 2012?

Thank you in advance for your response. I look forward to reviewing this information and kindly request that you respond by June 21, 2013.

Sincerely,

Diane Black
Member of Congress



GSA Office of the Chief People Officer

JUL 17 2013

The Honorable Diane Black
U. S. House of Representatives
Washington, DC 20515

Dear Representative Black:

Thank you for the opportunity to respond to your inquiry, dated May 22, 2013, requesting information on the U.S. General Services Administration's (GSA) Student Loan Repayment Program (SLRP).

GSA supports the Federal student loan repayment program; it permits GSA to repay Federally insured student loans, to include "Federal PLUS Loans," as an incentive to attract or retain highly qualified employees, as authorized in 5 U.S.C. 5379. A list of the authorized student loans is enclosed.

GSA's SLRP Plan includes all of the required elements in accordance with 5 CFR Part 537. The Plan authorizes managers to limit student loan repayments in any amount up to \$10,000 per calendar year with an aggregate limitation of \$60,000 for any one employee. The amount approved by the SLRP does not differ depending upon the loan type, but is based upon certain criteria to include if:


- it is an authorized federally insured loan;
- the position being filled is mission critical;
- the position is hard to fill; and
- the candidate/employee is highly qualified and/or has unique experiences deemed valuable to GSA.

At GSA, all student loan repayment requests must be submitted in writing and approved jointly by the Chief People Officer (CPO) and the Chief Financial Officer (CFO). Individuals who receive benefits under the GSA SLRP must also enter into a service agreement committing to remain with the agency for at least three years.

In accordance with 5 CFR 537.110(b), each agency must submit an annual SLRP report to the Office of Personnel Management (OPM). In CY2011, GSA reported that \$183,841.64 was paid for 30 employees and in CY2012, \$48,805.32 was paid for 8 employees.

If you have any further questions, please do not hesitate to contact or Ms. Lisa Austin, Associate Administrator, Office of Congressional and Intergovernmental Affairs, at (202) 501-0563.

Sincerely,



Anthony E. Costa
Chief People Officer

Enclosure

U.S. General Services Administration
1800 F Street, NW
Washington, DC 20405
www.gsa.gov

Types of Federal Student Loans Eligible for Repayment

A student loan is eligible if it is made, insured, or guaranteed under parts B, D, or E of title IV of the Higher Education Act of 1965 or is a health education assistance loan made or insured under part A of title VII or part E of title VIII of the Public Health Service Act.

Examples of loans that qualify under the student loan repayment program:

Loans made or insured under the Higher Education Act of 1965 include the following:

Federal Family Education Loans (FFEL)

- Subsidized Federal Stafford Loans
- Unsubsidized Federal Stafford Loans
- Federal PLUS Loans
- Federal Consolidation Loans

William D. Ford Direct Loan Program (Direct Loans)

- Direct Subsidized Stafford Loans
- Direct Unsubsidized Stafford Loans
- Direct PLUS Loans
- Direct Subsidized Consolidation Loans
- Direct Unsubsidized Consolidation Loans

Federal Perkins Loan Program

- National Defense Student Loans (made before July 1, 1972)
- National Direct Student Loans (made between July 1, 1972, and July 1, 1987)
- Perkins Loans (made after July 1, 1987)

Loans made or insured under the Public Health Service Act include the following:

- Loans for Disadvantaged Students (LDS)
- Primary Care Loans (PCL)
- Nursing Student Loans (NSL)
- Health Professions Student Loans (HPSL)
- Health Education Assistance Loans (HEAL)